

October 8, 2019: Anthem Provider News - Virginia

Enhanced search and download options allow easy access to information at your fingertips 1

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Anthem Blue Cross and Blue Shield in Virginia made improvements to our flagship communications publication - *Provider News* - to make it easier for you to find and use the critical and time-sensitive business information you need that impacts the way you file claims to us, obtain authorizations and more. We are including information about email notifications and search and download shortcuts to help make your Web experience using our communications tool on anthem.com more efficient and productive - saving you time.

Keep up with important news from Anthem and receive notifications by email

Provider News is posted the first day of each month - regardless of weekends or holidays. If you've not already done so, please [register](#) today to receive our email notices when new editions or other urgent updates post online.

When viewing *Provider News* online, you can also select the "Subscribe to Email" tab and follow the online prompts to register. *Provider News* emails will come from Anthem Provider Communications. Please add ProviderCommunications@email.anthem.com to your safe sender/recipient list.

Use our enhanced search options in *Provider News* for easy access to critical information

Search Option in <i>Provider News</i>	Description
Articles by Publication	Displays the most recent five listings with an option to view additional publications. <i>Select the publication on left side to filter all articles included within the specific publication.</i>

October 8, 2019: Anthem Provider News - Virginia

Articles by Category and Subcategory	<p>Displays four major categories and multiple subcategories:</p> <ul style="list-style-type: none"> · Administrative · Guideline Updates o Coverage & Clinical Guidelines o Reimbursement Policies · Products & Programs o Behavioral Health o Pharmacy · State & Federal o Federal Employee Plan (FEP) o Medicaid o Medicare <p><i>Select the category on left side to filter all articles under each specific category/subcategory.</i></p>
Article search by Key Words	<p>Searches for topics when single words or phrases are entered in the "Article Search" box. <i>Use fewer words to maximize search results.</i></p>
Articles by Date	<p>Searches by month and year or a date range. <i>Select the year and month link or select a date range from the calendars that display to filter articles by date.</i></p>
Articles by Title	<p>Searches by article title. <i>Enter only key words or phrase in the "Article Search" box; entire article title is NOT needed.</i></p>

With the search options, our online tool displays results that meet the search criteria, including title of the notice, publication the notice is in, category and date of notice. Please see the following screen illustration example.

October 8, 2019: Anthem Provider News - Virginia

The screenshot shows the Anthem Provider News - Virginia website. At the top, there are navigation tabs for "Provider Home", "Subscribe to Email", and "Archive". Below these is a search bar labeled "Article Search". The main header features the Anthem logo and "VIRGINIA Provider Communications". On the left, there are three filters: "Articles by Publication" (listing months from October 2019 to June 2019), "Articles by Category" (listing Administrative, Guideline Updates, Products & Programs, and State & Federal), and "Articles by Date" (listing months from October 2019 to June 2019). The main content area is titled "Articles | Recent" and contains a table of recent articles.

Title	Publication	Category	Date
Anthem launches additional changes to anthem.com	October 2019 Anthem Provider News - Virginia	Administrative	Oct 1, 2019
Reminder from HealthKeepers, Inc.: Use LabCorp for lab services for Anthem HealthKeepers and Anthem HealthKeepers Plus members	October 2019 Anthem Provider News - Virginia	Administrative	Oct 1, 2019
National Accounts 2020 Pre-certification list	October 2019 Anthem Provider News - Virginia	Administrative	Oct 1, 2019
U.S. Antibiotic Awareness Week is November 11-18, 2019	October 2019 Anthem Provider News - Virginia	Administrative	Oct 1, 2019
Register now for Anthem's fall webinar scheduled for October 10	October 2019 Anthem Provider News - Virginia	Administrative	Oct 1, 2019
Receive important email notifications	October 2019 Anthem Provider News - Virginia	Administrative	Oct 1, 2019
Coverage Guidelines effective January 1, 2020	October 2019 Anthem Provider News - Virginia	Coverage and Clinical Guidelines	Oct 1, 2019
Clinical practice and preventive health guidelines available on the Web	October 2019 Anthem Provider News - Virginia	Guideline Updates	Oct 1, 2019

Access archived articles prior to September 2018 launch of *Provider News*

Archived editions are maintained online. At the top of the *Provider News* page, you can use the "Archive" tab to view past communications to view past communications prior to the September 2018 launch of this *Provider News* tool.

Download information to suit your needs

You can download single articles or entire editions as a PDF and save to your computer - providing paperless convenience and easy access to pertinent information you may need.

- When viewing a publication from the *Provider News* page, select "Download as a PDF" to download and save an entire publication.
- When viewing an article from the *Provider News* page, select "Download PDF."

October 8, 2019: Anthem Provider News - Virginia

- The article will also include “Featured In” in the lower right corner to display the title of the Publication in which the article was included.

Watch for additional updates about our communications tool in upcoming editions of *Provider News*.