

# Virginia Provider Communications

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## Anthem contracted ambulance providers

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As a contracted provider with Anthem Blue Cross and Blue Shield in Virginia, please remember that you are obligated when medically appropriate to refer Anthem members to in-network providers. This includes physicians and all provider types including, but not limited to, ambulance transport (ground and air), ambulatory surgical centers, behavioral health services, physical medicine providers and ancillary providers. Referring to in-network providers allows members to receive the highest level of benefits under their Health Benefit Plan. As a reminder, call Anthem first for precertification if required by the member's policy.

## Ground ambulance providers

You can search for participating ground providers using our online tool, Provider Finder, located at [www.anthem.com](http://www.anthem.com). Search parameters include distance from your location (zip code, address or county). To use the tool, go to [www.anthem.com](http://www.anthem.com) and follow these steps in our "Find a Doctor" tool:

1. Select "all plans/networks"
2. Select type of coverage
3. I am looking for a : "other medical services"
4. Who specializes in: "ambulance companies"
5. Located near: add your address, zip or county

All fields are required unless labeled optional

**Find a Doctor** [Encontrar un doctor](#)

I want to search this plan/network:  
**All plans/networks** [Select a plan/network](#) ⓘ

Type of Coverage:

I'm looking for a:

Whose name is: (optional)

Who specializes in:

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## Air ambulance providers

The providers listed below are participating air ambulance providers with Anthem in Virginia.

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This means that these providers have contractually agreed to accept the Anthem rate as payment in full for covered services, and they will bill members only for allowable benefit cost-share obligations when transporting members who are picked up in Virginia.

Some air ambulance providers choose not to participate with payers like Anthem.

- These air ambulance providers may charge members rates that are much higher than the Anthem contracted provider rates.
- Depending on their benefits, members who utilize non-participating air ambulance providers can be left with significant out-of-pocket expenses, which the ambulance providers and their billing agents may seek to collect.

To avoid these situations, we ask that, whenever possible, you use a participating air ambulance provider for your patients who are our members. **Utilizing participating providers:**

- **Protects** the member from balance billing for what may be excessive amounts,
- **Assures** the most economical use of the member's benefits, and
- **Is consistent** with your contractual obligations to refer to in-network providers where available.

To schedule fixed wing or rotary wing air ambulance services, please contact Anthem for precertification if required by the member's policy, then call one of the phone numbers listed below. Please have the following information ready when you call:

- Basic medical information about the patient, including the patient's name and date of birth or age. If the service was not pre-certified with Anthem, the air ambulance provider will also need to receive a full medical report from the attending facility.
- Current location of the patient, the name of the hospital or facility caring for the patient and its address (city and state).
- Location where patient is to be transported, including the name of the destination

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hospital/facility and address.

- Approximate transport date or time frame.
- Special equipment or care needs.

Should you have questions regarding the air ambulance network, including providers contracted for air ambulance pickups outside of Virginia, please contact your provider network manager. To arrange air transport originating outside the U.S., U.S. Virgin Islands and Puerto Rico, call 800-810-BLUE for BCBS Global Core formerly BlueCard Worldwide.

## Virginia Air (FW and Rotary) Providers

### Fixed Wing (Airplane) Providers (HCPCS Codes: A0430 and A0435)

Provider Name	Phone#	Location Address	Website
Air Ambulance Specialists, Inc. dba AMR Air Ambulance	800-424-7060	8001 S Interport Blvd, #150, Englewood, CO 80112	<a href="http://www.AMRAirAmbulance.com">www.AMRAirAmbulance.com</a>
AeroCare Medical Transport Systems	630-466-0800	43W 752 Hwy 30 Sugar Gove, IL 60554	<a href="http://www.aerocare.com">www.aerocare.com</a>
Center for Emergency Medicine of Western PA dba Stat MedEvac	416-460-3000	10 Alleghany County Airport, West Mifflin, PA 15122	<a href="http://www.upmc.edu">www.upmc.edu</a>
Medway Air Ambulance, Inc.	800-233-0655	570 Briscoe Blvd. Lawrenceville GA 30046	<a href="http://www.medwayair.com">www.medwayair.com</a>
Life Guard International, Inc. dba Flying ICU	702-740-5952	145 E. Reno Avenue Ste. E-7, Las Vegas, NV 89119	<a href="http://www.flyingicu.com">www.flyingicu.com</a>

### Rotary Wing (Helicopter) Providers (HCPCS Codes: A0431 and A0436)

Provider Name	Phone#	Location Address	Website
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Air Methods (Rocky Mountain)	909-915-2305	7211 South Peoria, Englewood, CO 80112-4133	<a href="http://www.airmethods.com">www.airmethods.com</a>
PHI Air Medical, LLC	888-807-0682	2800 N 44th Street, Suite 800, Phoenix, AZ 85008	<a href="http://www.phiairmedical.com">www.phiairmedical.com</a>
Center for Emergency Medicine of Western PA dba Stat MedEvac	416-460-3000	10 Alleghany County Airport, West Mifflin, PA 15122	<a href="http://www.upmc.edu">www.upmc.edu</a>
Centra Health, Inc.	434-200-6883	1920 Atherhold Road, Lynchburg, VA 24501	<a href="http://www.centrahealth.com">www.centrahealth.com</a>
HealthNet Aeromedical Services Inc.	304-340-8000	110 Wyoming St. Charleston, WV 25302	<a href="http://www.healthnetaeromedical.com">www.healthnetaeromedical.com</a>
The Rectors & Visitors of The University of Virginia on behalf of its Medical Center d/b/a The University of Virginia Pegasus Flight Operations	800-552-1826	200 Bowen Loop, Suite 100, Charlottesville, VA 22911	<a href="http://www.healthsystem.virginia.edu/pub/pegasus">www.healthsystem.virginia.edu/pub/pegasus</a>
Med Trans Corporation	940-591-5800	2200 Westcourt Rd Denton TX 76207	<a href="http://www.med-trans.net">www.med-trans.net</a>

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<https://providernews.anthem.com/virginia/article/anthem-contracted-ambulance-providers-2>

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- Find a Doctor Image.jpg