

Reminder: Correspondence must include a valid Anthem member ID number

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This is a reminder that any correspondence faxed to Anthem must include a valid Anthem member identification (ID) number. If available, please also include a copy of the member's ID card. Any missing information will delay its processing.

Recently, we have seen a high instance of providers faxing appeals to us without a valid Anthem member ID number.

Appeals that do not have a valid Anthem member ID number will be returned by fax to the sender advising that this information is needed before we handle your request.

<https://providernews.anthem.com/ohio/article/reminder-correspondence-must-include-a-valid-anthem-member-id-number>

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