

Ohio Provider Communications

Changes in Automotive Accounts AIM Processing effective Jan. 1

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Beginning on January 1, 2019, General Motors (GM), Fiat Chrysler Automobiles (FCA), Delphi, and Aptiv PPO members living in Indiana, Ohio, and Kentucky will have their claims and benefits administered through Blue Cross Blue Shield of Michigan, who uses the utilization review services of AIM Specialty Health. The submission process for utilization review requests will be the same, through the AIM Portal, but will follow the program design for Blue Cross Blue Shield of Michigan.

To ensure the case is reviewed against the Blue Cross Blue Shield of Michigan's program, providers will need to add "*Michigan (BCBS MI)*" to their user profile on the AIM portal for any cases with a date of service on or after January 1, 2019. Any questions on how to change the profile can be directed to AIM's Provider Support team at 1-800-252-2021.

<https://providernews.anthem.com/ohio/article/changes-in-automotive-accounts-aim-processing-effective-jan-1>

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