

# Missouri Provider Communications

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## Anthem announces changes in medical non-oncology specialty drug reviews effective June 15, 2019

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We continue to streamline our medical specialty drug reviews by transitioning another drug review process from AIM Specialty Health® (AIM) to Anthem Blue Cross and Blue Shield (Anthem)'s medical specialty drug review team.

As a reminder, beginning on January 2019, providers are able to visit the Pharmacy Information page to review clinical criteria for all injectable, infused or implanted prescription drugs.

### What is changing?

Beginning on June 15, 2019, for all requests, regardless of service date, providers will need to submit a new prior authorization request by contacting Anthem's medical specialty drug review team:

- By phone at 1-833-293-0659 or
- By fax at 1-888-223-0550 or
- Online access at [www.Availity.com](http://www.Availity.com) available 24/7.

All inquiries about an existing request (initially submitted to AIM or Anthem), peer-to-peer review, or reconsideration will be managed by Anthem's medical specialty drug review team.

### What is not changing?

- AIM will continue to be responsible for performing **medical oncology drug** reviews for existing commercial medical benefit for our employer group business.
- Medical policies and clinical guidelines **for non-drug specialty topics** will continue to reside on the [Policies webpage](#) on anthem.com.
- Post Service Clinical Coverage Reviews and Grievance and Appeals process and teams will not change.

For your convenience here is a summary of the medical specialty drug changes:

### Prior to June 15, 2019

Action	Contact
Submit a new prior authorization request	Call AIM at 866-714-1107, 8 a.m. – 5 p.m.
Inquire about an existing request	<i>or</i> Access online at <a href="http://www.availity.com">www.availity.com</a> available 24/7

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## Beginning June 15, 2019

Action	Contact
Submit a new prior authorization request for medical specialty drug reviews	Call Anthem at 1-833-293-0659 or fax us at 1-888-223-0550 <i>or</i> Access online at <a href="http://www.availity.com">www.availity.com</a> available 24/7
Inquire about an existing request (initially submitted to AIM or Anthem, peer-to-peer review, or reconsideration)	Call Anthem at 1-833-293-0659

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<https://providernews.anthem.com/missouri/article/anthem-announces-changes-in-medical-non-oncology-specialty-drug-reviews-effective-june-15-2019-1>

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