

# Maine Provider Communications

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## Update to AIM Sleep Disorder Management Clinical Appropriateness Guidelines

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Published: Apr 1, 2019

Effective for dates of service on and after June 29, 2019, the following updates will apply to the AIM Sleep Disorder Management Clinical Appropriateness Guidelines.

- Reconfigured structure of BPAP with and without back-up rate feature criteria for patients with established central sleep apnea (CSA)
- Removed the criteria to try rate support for CSA

As a reminder, ordering and servicing providers may submit prior authorization requests to AIM in one of several ways:

- Access AIM's **ProviderPortal**<sub>SM</sub> directly at [providerportal.com](http://providerportal.com). Online access is available 24/7 to process orders in real-time, and is the fastest and most convenient way to request authorization.
- Access AIM via the Availity Web Portal at [availity.com](http://availity.com)
- Call the AIM Contact Center toll-free number: 866-714-1107, Monday - Friday, 8:00 a.m. - 5:00 p.m.

Please note, this program does not apply to the Federal Employee Program® (FEP®), Taft-Hartley and BlueCard® Plans and programs.

For questions related to guidelines, please contact AIM via email at [aim.guidelines@aimspecialtyhealth.com](mailto:aim.guidelines@aimspecialtyhealth.com). Additionally, you may access and download a copy of the current guidelines [here](#).

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<https://providernews.anthem.com/maine/article/update-to-aim-sleep-disorder-management-clinical-appropriateness-guidelines>

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April 2019 Anthem Maine Provider Newsletter