

Kentucky Provider Communications

Restructure of AIM Advanced Imaging Clinical Appropriateness Guidelines

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AIM advanced imaging clinical appropriateness guidelines have been restructured to improve usability and to further link clinical criteria with supporting evidence. These structural enhancements resulted in no changes to existing clinical criteria or content.

As a reminder, ordering and servicing providers may submit prior authorization requests to AIM in one of several ways:

- Access AIM's *ProviderPortal*SM directly at providerportal.com. Online access is available 24/7 to process orders in real-time, and is the fastest and most convenient way to request authorization.
- Access AIM via the Availity Web Portal at availity.com
- Call the AIM Contact Center toll-free number: 1-800-554-0580, Monday - Friday, 8:30 am - 7:00 pm ET.

For questions related to guidelines, please contact AIM via email at aim.guidelines@aimspecialtyhealth.com. Additionally, visit the AIM Specialty Health website to [access and download a copy of the current guidelines](#).

<https://providernews.anthem.com/kentucky/article/restructure-of-aim-advanced-imaging-clinical-appropriateness-guidelines>

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