

Indiana Provider Communications

Enhanced search and download options allow easy access to information at your fingertips

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Anthem Blue Cross and Blue Shield (Anthem) made improvements to our flagship communications publication – *Provider News* – to make it easier for you to find and use the critical and time-sensitive business information you need that impacts the way you file claims to us, obtain authorizations and more. We are including information about email notifications and search and download shortcuts to help make your Web experience using our communications tool on anthem.com more efficient and productive – saving you time.

Keep up with important news from Anthem and receive notifications by email

- *Provider News* is posted the first day of each month – regardless of weekends or holidays.
- If you've not already done so, please [register](#) today to receive our email notices when new editions or other urgent updates post online.
- When viewing *Provider News* online, you can also select the “Subscribe to Email” tab and follow the online prompts to register. *Provider News* emails will come from Anthem Provider Communications. Please add ProviderCommunications@email.anthem.com to your safe sender/recipient list.

Use our enhanced search options in *Provider News* for easy access to critical information.

Search Option in <i>Provider News</i>	Description
Articles by Publication	Displays the most recent five listings with an option to view additional publications. <i>Select the publication on left side to filter all articles included within the specific publication.</i>

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Articles by Category and Subcategory	<p>Displays four major categories and multiple subcategories:</p> <ul style="list-style-type: none"> • Administrative • Guideline Updates <ul style="list-style-type: none"> ◦ Medical Policy & Clinical Guidelines ◦ Reimbursement Policies • Products & Programs <ul style="list-style-type: none"> ◦ Behavioral Health ◦ Pharmacy • State & Federal <ul style="list-style-type: none"> ◦ Federal Employee Plan (FEP) ◦ Medicaid ◦ Medicare <p><i>Select the category on left side to filter all articles under each specific category/subcategory.</i></p>
Article search by Key Words	<p>Searches for topics when single words or phrases are entered in the "Article Search" box. <i>Use fewer words to maximize search results.</i></p>
Articles by Date	<p>Searches by month and year or a date range. <i>Select the year and month link or select a date range from the calendars that display to filter articles by date.</i></p>
Articles by Title	<p>Searches by article title <i>Enter only key words or phrase in the "Article Search" box; entire article title is NOT needed.</i></p>

With the search options, our online tool displays results that meet the search criteria, including title of the notice, publication the notice is in, category and date of notice. Please see the following screen illustration example.

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The screenshot shows the Anthem Indiana Provider News website. The browser address bar displays 'providernews.anthem.com/indiana?s=ID+card'. The website header includes navigation tabs for 'Provider Home', 'Subscribe to Email', and 'Archive'. A search bar contains the text 'ID card'. The main content area features a table of search results with columns for Title, Publication, Category, and Date. The results include articles such as 'Prior authorization requirements changes effective November 1, 2019' and 'Pharmacy benefit manager change to IngenioRx'. On the left side, there are sections for 'Articles by Publication' and 'Articles by Category'.

Title	Publication	Category	Date
Prior authorization requirements changes effective November 1, 2019	October 2019 Anthem Provider News - Indiana	Medicare	Oct 1, 2019
Prior authorization requirements for Global March MPTAC CCRT Configuration	October 2019 Anthem Provider News - Indiana	Medicaid	Oct 1, 2019
Changes to prior authorization (PA) requirements	September 2019 Anthem Provider News - Indiana	Medicare	Sep 1, 2019
Pharmacy benefit manager change to IngenioRx	September 2019 Anthem Provider News - Indiana	Medicare	Sep 1, 2019
Anthem customizations to MCG care guidelines 23rd edition*	August 2019 Anthem Provider News - Indiana	Medical Policy & Clinical Guidelines	Aug 1, 2019
AIM Specialty Health programs may require	August 2019 Anthem	Medicare	Aug 1,

- **Access archived articles prior to September 2018 launch of *Provider News***

- Archived editions are maintained online. At the top of the *Provider News* page, you can use the “Archive” tab to view past communications to view past communications prior to the September 2018 launch of this *Provider News* tool.

- **Download information to suit your needs**

- You can download single articles or entire editions as a PDF and save to your computer – providing paperless convenience and easy access to pertinent information you may need.

Watch for additional updates about our communications tool in upcoming editions of *Provider News*.

<https://providernews.anthem.com/indiana/article/enhanced-search-and-download-options-allow-easy-access-to-information-at-your-fingertips-4>

Featured In:

Oct. 9, 2019 Anthem Provider News - Indiana

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1 Related Attachment:

- ProvComm Search Sample.png