

Connecticut Provider Communications

Reminder: Process change for medical non-oncology specialty drug reviews effective June 15, 2019

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In the June 2019 issue of *Provider News* we announced the transition of the medical non-oncology specialty drug review process from AIM Specialty Health® (AIM) to Anthem's medical specialty drug review team, effective June 15, 2019. Here's a reminder of the changes.

What has changed?

- Beginning June 15, 2019, for all **new** specialty drug review requests and **reauthorization** specialty drug review requests that were previously performed by AIM, providers need to contact Anthem's medical specialty drug review team:
 - by phone at 833-293-0659 or
 - by fax at 888-223-0550
- All inquiries about an existing request (initially submitted to AIM or Anthem), peer-to-peer review, or reconsideration are being managed by Anthem's medical specialty drug review team.

What has not changed?

- AIM continues to be responsible for performing **medical oncology drug** reviews for existing commercial medical benefit for our employer group business.
- Specialty drug review processes not previously done by AIM remain unchanged.
- Clinical criteria for **medical non-oncology specialty drugs** continues to reside on the [clinical criteria page](#) on anthem.com.
- Post service clinical coverage reviews and grievance and appeals process and teams have not changed.

Here is a summary of the medical specialty drug changes beginning June 15, 2019:

Action	Contact
Submit a new prior authorization request for a medical specialty drug review	Call Anthem at 833-293-0659 or Fax Anthem at 888-223-0550
Submit a reauthorization request for a medical specialty drug review previously performed by AIM	
Inquire about an existing request (initially submitted to AIM or Anthem, peer-to-peer review, or reconsideration)	Call Anthem at 833-293-0659

<https://providernews.anthem.com/connecticut/article/reminder-process-change-for-medical-non-oncology-specialty-drug-reviews>

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