

# Connecticut Provider Communications

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## Enhanced search and download options allow easy access to information at your fingertips

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Published: Oct 8, 2019

We've made improvements to our flagship communications publication - *Provider News* - to make it easier for you to find and use the critical and time-sensitive business information you need that impacts the way you file claims to us, obtain authorizations and more. Below find information about email notifications and search and download shortcuts to help make your Web experience using our communications tool on anthem.com more efficient and productive - saving you time.

- **Keep up with important news from Anthem and receive notifications by email**
  - *Provider News* is posted the first day of each month - regardless of weekends or holidays.
  - If you've not already done so, please [register](#) today to receive our email notices when new editions or other urgent updates post online. Or, when viewing *Provider News* online, you can also select the "Subscribe to Email" tab and follow the online prompts to register. *Provider News* emails will come from Anthem Provider Communications. Please add [ProviderCommunications@email.anthem.com](mailto:ProviderCommunications@email.anthem.com) to your safe sender/recipient list.
- **Use our enhanced search options in *Provider News* for easy access to critical information**

<b>Search Option in <i>Provider News</i></b>	<b>Description</b>
Articles by Publication	Displays the most recent five listings with an option to view additional publications. <i>Select the publication on left side to filter all articles included within the specific publication.</i>

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Articles by  
Category and  
Subcategory

Displays four major categories and multiple subcategories:

- Administrative
- Policy Updates
  - Medical Policy & Clinical Guidelines
  - Reimbursement Policies
- Products & Programs
  - Behavioral Health
  - Pharmacy
- State & Federal
  - Federal Employee Plan (FEP)
  - Medicare

*Select the category on left side to filter all articles under each specific category/subcategory.*

Article search  
by Key Words

Searches for topics when single words or phrases are entered in the “Article Search” box. *Use fewer words to maximize search results.*

Articles by  
Date

Searches by month and year or a date range.

*Select the year and month link or select a date range from the calendars that display to filter articles by date.*

Articles by  
Title

Searches by article title

*Enter only key words or phrase in the “Article Search” box; entire article title is **NOT** needed.*

With the search options, our online tool displays results that meet the search criteria, including title of the notice, publication the notice is in, category and date of notice. Please see the following screen illustration example.

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Articles | Recent

Title	Publication	Category	Date
<a href="#">UPDATE: new AIM Rehabilitative Program will begin November 1, 2019</a>	October 2019 Anthem Connecticut Provider News	Products & Programs	Oct 1, 2019
<a href="#">Specialty pharmacy medical step therapy drug list clarification</a>	October 2019 Anthem Connecticut Provider News	Pharmacy	Oct 1, 2019
<a href="#">Important update to Anthem's commercial drug lists</a>	October 2019 Anthem Connecticut Provider News	Pharmacy	Oct 1, 2019
<a href="#">Pharmacy information available on anthem.com</a>	October 2019 Anthem Connecticut Provider News	Pharmacy	Oct 1, 2019
<a href="#">Sign up today for provider eUpdates</a>	October 2019 Anthem Connecticut Provider News	Administrative	Oct 1, 2019
<a href="#">Additional changes launched to anthem.com</a>	October 2019 Anthem Connecticut Provider News	Administrative	Oct 1, 2019

- **Access archived communications prior to June 2018 launch of *Provider News***

- Archived editions are maintained online. At the top of the *Provider News* page, you can use the “Archive” tab to view past communications prior to the June 2018 launch of *Provider News*

- **Download information to suit your needs**

- You can download single articles or entire editions as a PDF and save to your computer – providing paperless convenience and easy access to pertinent information you may need.

Watch for additional updates about our communications tool in upcoming editions of *Provider News*.

<https://providernews.anthem.com/connecticut/article/enhanced-search-and-download-options-allow-easy-access-to-information-at-your-fingertips>

**Featured In:**

Enhanced search and download options allow easy access to information at your fingertips - Connecticut

**1 Related Attachment:**

- Provider News.jpg

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