

# Colorado Provider Communications

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## When and how to initiate Medicare Advantage reopenings

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When a claim must be corrected beyond the initial claim timely filing limit of one year from the **date of service**, a normal adjustment bill is not allowed. Providers must use the reopening process to correct the error. To learn when and how to initiate reopenings and adjustments, check [Important Medicare Advantage Updates](#) at [anthem.com/medicareprovider](https://anthem.com/medicareprovider).

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<https://providernews.anthem.com/colorado/article/when-and-how-to-initiate-medicare-advantage-reopenings-5>

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