

Colorado Provider Communications

Update: New process to submit claim payment disputes electronically

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In the [October 2018](#) Provider newsletter, we communicated some enhancements to the claim payment dispute process, allowing for electronic submission through Availity at availability.com. To ensure deployment of a successful provider experience, we've pushed out the implementation of the new functionality until **early March**. When the new functionality becomes available, you'll receive notification through the Availity portal, as well as a future article in our Provider Newsletter.

To learn more about the claim dispute tool, register for a live webinar:

1. Log in to [Availity](#) and select **Help & Training | Get Trained**
2. Select **Sessions** and go to *Your Calendar* to locate a webinar
3. Select **View Course** and then select **Enroll**

The Availity Learning Center will email you with instructions to attend.

Scheduled live webinars:

- January 3, 2019, 2-3 p.m. EST
- January 10, 2019, 2-3 p.m. EST
- January 24, 2019, 2-3 p.m. EST

Additional live webinars are being scheduled for 2019. Please follow the steps outlined above to find additional training opportunities as they become available.

<https://providernews.anthem.com/colorado/article/update-new-process-to-submit-claim-payment-disputes-electronically>

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