

# August 14, 2019: Anthem Blue Cross Provider News - California

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**Anthem Blue Cross is hosting a BlueCard (Out of Area) Refresher Webinar ..... 1**

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## **Anthem Blue Cross is hosting a BlueCard (Out of Area) Refresher Webinar**

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BlueCard is a national program that enables members of one Blue Plan to obtain healthcare service benefits while traveling or living in another Blue Plan's service area.

### **Some of the topics we will cover include:**

- How The BlueCard Program Works
- Verify Eligibility And Benefits
- Claim Filing
- Claim Follow-Up - Secure Messaging
- Grievance/Appeal
- Requesting Pre-certification/Pre-authorization
- EPA - The Availity Portal
- The BlueCard® Program Provider Manual
- A live Q&A at the end of the session to answer your questions

### **Upcoming Session:**

August 21, 2019 9:00 AM - 10:00 AM (Pacific Time)

**Audio Conference Details:** Conference Number(s): North America: 1-877-286-9200

**Select the link below to register. Seating is limited, so register early!**

**August 21, 2019 ~ 9am - 10am:**

<http://abcprovidereducation.adobeconnect.com/bc0821/event/registration.html>

### **Thank you, Provider Network Education**

QUESTIONS? email: [network.education@anthem.com](mailto:network.education@anthem.com)

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