

California Provider Communications

Make the move to the Availity EDI Gateway today

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If you currently submit claims directly to the Anthem EDI Gateway, now is the time to make the move. **It is mandatory that, all trading partners must transition to the Availity EDI Gateway to avoid future disablement.**

Do you already have an Availity User ID and Login? You can use the same login for your Anthem Blue Cross (Anthem) EDI transactions.

- Log in to the Availity Portal and select **Help & Training | Get Trained**. In the Availity Learning Center, search the Catalog by key word “**SONG**” for live and on-demand resources created especially for you.

If you wish to become a direct a trading partner with Availity, the setup is easy.

- Use the [Availity Welcome Application](#) to begin the process of connecting to the Availity EDI Gateway for your Anthem EDI transmissions.

Do you use a clearinghouse or vendor today?

- Check out Availity’s preferred vendors list to see if your vendor has already made the transition.
 - Go to [com](#) (*prior to logging in to your User account*), select **Vendors** from the top menu bar. Then see the [Preferred Vendors](#) or [Supported Systems](#) lists to view those that are already in a preferred status with Availity.
- If you don’t see your vendor on the list, we encourage you to contact your vendor to ensure they have made the move.

Need Assistance?

The [Availity Quick Start Guide](#) will assist you with any EDI connection questions you may have.

If you need additional assistance, contact Availity Client Services at 1-800-Availity (1-800-282-4548), Monday through Friday 5 a.m. to 4:30 p.m. PT.

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