

# California Provider Communications

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## Contracted provider claim escalation process

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In an effort to better service our contracted providers right the first time, Anthem Blue Cross has improved our provider claim escalation process. Just click, [Provider Claim Escalation Process](#) to read, print, download and share the improved process with your office staff.

Our Network Relations Team is available by email at [CAContractSupport@anthem.com](mailto:CAContractSupport@anthem.com) to answer questions you have about the process.

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<https://providernews.anthem.com/california/article/contracted-provider-claim-escalation-process-10>

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